



Broker News

September 16th, 2015

Employers: Pay Premiums Online

Online bill pay is now available to employers on DC Health Link. It is a safe, secure and quick way to pay insurance premiums with payments posting same day if made by 8pm. When using online bill pay to make an employer's first month's premium payment, you must use the employer's FEIN in order to ensure payment is properly applied to their account.

For more information, see our [instructions for online bill pay](#).

Dental Coverage on DC Health Link

Individual and Families Marketplace:

Did you know that consumers can purchase standalone dental plans on the individual and families market on DC Health Link? Consumers can access dental plans without having to enroll in a medical plan. To shop for standalone dental plans, go to plan shopping by clicking "enroll in plans" and then choose what types of plan(s) you want to shop for: medical plans only, dental plans only, or both medical and dental plans.

Small Business Marketplace:

Currently, standalone dental coverage is not offered through the DC Health Link Small Business Marketplace. Employers may offer dental coverage by purchasing directly with the dental insurance carriers. Standalone dental plans will be available in the Small Business Marketplace in 2016.

Employee Ineligibility Error

Accurate employee census information is critical when submitting an employer application. When employees go to DC Health Link to shop for a plan, the employee needs to be matched to their employer to ensure that they are eligible and can only shop for the plans that their employer has made available. Employees are matched to the employer roster based on their date of birth and social security number provided on the employee's application. If an employee receives a message stating that they are ineligible for employer-sponsored coverage, that means that the DOB and/or SSN provided by the employee did not match what was provided on the census in the employer application. To correct this, log into the employer account and verify that the employee's date of birth and social security number are correct.



ENROLLMENT DEADLINES

Small Business Market:

NOV 1 Coverage Effective Date:

- ◆ **OCT 1**— Last day to complete the employer application
- ◆ **OCT 10**— Last day to complete employee open enrollment period
- ◆ **OCT 14** — Last day to pay first premium

Renewals for NOV 1:

- ◆ **OCT 1**— Last day to complete employer application and start employee open enrollment
- ◆ **OCT 13**— Last day to end employee enrollment

Note: First premium payment can only be made after employee open enrollment closes.

[Pay premiums online here](#)